

September 10, 2020

## **Dear ACS Athens community,**

Please note the following cafeteria operation rules starting the current academic year:

### **Middle and High School cafeteria service.**

Due to coronavirus health protocol requirements, the Middle and High school cafeteria rules will be different this academic year. In general, the ACS community will have to pre-order and prepay their lunch meals to our cafeteria service provider Gefsinus, using the third party software platform, "Wolt." The goal is to minimize crowding and long waiting lines in the cafeteria sales area. When students visit the cafeteria, they would only pick up their pre-ordered meals. There would be no cafeteria cashiers for students to buy food items on the spot. All meals must be pre-ordered and prepaid. For light snacks, water, and juices, there would be vending machines around the campus.

The menu items will be predefined, providing the following choices.

- ✓ Combos Puff Pastries (Accompanied with mineral water and Juice or Bio Chocolate Milk)
- ✓ Combos Sandwiches (Accompanied with mineral water and Juice or Bio Chocolate Milk)
- ✓ Combos Salads (Accompanied with mineral water and Juice or Bio Chocolate Milk)
- ✓ Snacks (Toast, Pastries, etc.)
- ✓ Eataliano (Pasta, Accompanied with mineral water)
- ✓ Grill (Accompanied with mineral water)
- ✓ Burgers (Accompanied with mineral water)
- ✓ Dishes of the day – home-cooked meals (Accompanied with salad & mineral water)
- ✓ Beverages

The order will be placed only for one day. There is no capability to order for multiple days since the menu will change daily.

The lunch breaks of each grade will be scattered in brief time intervals. Students will eat their meals in specific areas around the campus (outside areas).

### **WOLT PLATFORM - ORDERING INSTRUCTIONS**

The Wolt app will be set up and ready for our school's use starting Saturday, September 12, 2020. To use Wolt's service, you need to download the app on your mobile either via App

Store or Google Play (Wolt Food Delivery) and then create an account by using your email. You could select the platform's language. After logging in, you must select your location (Athens). Then in the search button, you type in Gefsinus ACS, and you are ready to order. The pre-orders will be placed daily between 12.30 pm (noon) of the previous day to 10.30 am of the meal pick-up day. For Monday's orders, the platform will be available between 12.30 pm on Friday – 10.30 am on Monday. After placing your order, go to checkout and choose the "pick up from the store" option.

If you do not wish to download the app, you can also visit Wolt's website <https://wolt.com/en/> and create an account by following the aforementioned process.

It is very important to select a specific time, which the students will pick up their orders and then write **the student's name and grade on the comment section**. After that, you can proceed with the payment. The only option to pay is by using a credit / debit card. Wolt App does not store information of your payment instrument.

Students could pick up their orders by telling their names to the cafeteria personnel. After pick-up, a confirmation email with the receipt will be sent by Wolt App.

#### **Elementary School cafeteria service.**

The change from previous years is that students will eat lunch at their classrooms. The cafeteria personnel will deliver the meal directly in the student's classrooms.

For more information and arrangements, please contact the Gefsinus cafeteria manager, Mr. George Borsis directly, cell # 6951697631, email [acs@gefsinus.gr](mailto:acs@gefsinus.gr),

#### **Preschool meals.**

The preschool students will eat in their classrooms as usual.